

International Seminar on

The new culture of conflict management in globalised societies

The experiences of United States, Johannesburg, Wien and Frankfurt and the situation in Trentino Alto-Adige.

Saturday November 13th from 9.00 to 16.00 via Santa Geltrude, 3 - Bolzano
Istituto L. Einaudi
Aula Bianca (ground floor)

Considering that, on an international level, experiences, centres, associations and institutions dealing with mediation and creative transformation of conflicts are spreading, with applications in working relationships, within intercultural areas, schools, within care and prevention of familiar, neighborhood and urban conflicts and in the territorial planning, the idea of organising a meeting emerged, between interested people, professionals in Trentino Alto Adige that deal with these themes and some of the leading experts in this field coming from South Africa, United States, Germany and Austria. The aim is to promote a reflection on the meaning of this large transformation, on the application and transferability of these experiences and on how and how much these approaches can contribute to the valorisation of local resources and to the construction of new models of participated democracy.

WORK SCHEDULE

09.00 am
Introduction to the seminar by the **Humanitarian Area**

09.30 am
Speakers' interventions coordinated by **Mariannella Sclavi**

John Brand – South Africa
South African experience in Alternative Dispute Resolution and its applications by the trade unions.

John Forester – USA
The job of good mediators in participatory processes and how they learnt it.

Helga Nagel - Germany
"The challenge of mediation for Local Authorities. Instruments to move from multiculturalism to conflict transformation".

Arno Truger - Austria
"The challenge of training peacekeepers and peacebuilders between educational strategies and organisational assets"

11.30 am
Working tables: discussion from experts' reports

12.15
Collective working tables restitution and discussion

13.00
Lunch break offered by the organization

14.00
Presentation by **Davide Berruti** of the abstract of the project *"Feasibility study for the establishment of a centre of excellence on the management and transformation of conflicts"*.

14.30
Working groups (with the presence of the international experts and of an external discussant that will animate the discussion):

1. *Do we need a space for conflicts mediation in Bolzano?*
2. *Pros and cons of mediation.*
3. *How are mediators trained?*
4. *The role of mediation in the participated planning.*

15.30 -16.00
Collective working tables restitution and final considerations.

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